

SIAS-CICT Dialogue with Unitholders 2023

Frequently Asked Questions

1) Who can access the SIAS-CICT Dialogue with Unitholders?

There will be an authentication process upon registration for the SIAS-CICT Dialogue with Unitholders. Only authenticated CICT unitholders (“CICT Unitholders”) can attend the session.

- CICT Unitholders are required to submit an electronic copy of their latest proof of their unitholdings in CICT (“CICT Unitholdings”) for verification purposes when they register, failing which, they will not be allowed to attend the dialogue session.
- CICT Unitholders who hold CICT Units through nominee accounts are required to submit an electronic copy of the latest proof of their CICT Unitholdings for verification purposes when they register (for example, a letter from the nominee bank), failing which, they will not be allowed to attend the dialogue session.
- CPF Investment Scheme (CPFIS) investors who hold CICT Units are required to submit an electronic copy of the latest proof of their CICT Unitholdings by obtaining it from the respective platforms.
 - a. CPFIS-Ordinary Account (CPFIS-OA)
You can either refer to your CPFIS statement sent by your CPF agent bank or contact them directly.
 - b. CPFIS-Special Account (CPFIS-SA)
You can view your CPF Statement by:
 - logging into [my cpf Online Services](#) > My Statement with your SingPass credentials,
 - accessing the '[CPF Tools](#)' mobile app (only available in App Store) with your SingPass credentials, or
 - visiting any [CPF Service Centres](#) personally (please bring along your identity card).
- Supplementary Retirement Scheme (SRS) investors who hold CICT Units are required to submit an electronic copy of the latest proof of their CICT Unitholdings by requesting it from the SRS operator. The three SRS operators are DBS Group Holdings Ltd, Overseas-Chinese Banking Corporation (OCBC) Ltd and United Overseas Bank (UOB) Ltd.

A CICT Unitholder who is a corporation may appoint one representative by submitting an authorisation letter (on the corporation’s letterhead) authorising its named representative to attend the live webcast on its behalf and indicate the details as required during the registration process. A CICT Unitholder who is a corporation is also required to submit an electronic copy of the latest proof of its CICT Unitholdings for verification purposes during registration, failing which, it will not be allowed to attend the dialogue session.

By providing your contact details to us, you agree that your personal data may be collected, used and disclosed by SIAS, CICT and their services providers, agents and authorised representatives for the purpose of administering and facilitating the SIAS-CICT Dialogue with Unitholders (including providing any communications in relation to the session) and other purposes in connection with the implementation and administration of the upcoming 2023 Annual General Meeting as well as for investor relations communications, and for SIAS, CICT and their service providers, agents and authorised representatives to comply with any applicable laws, listing rules, regulations and/or guidelines.

2) Can I register a representative to access the SIAS-CICT Dialogue with Unitholders on my behalf?

No. Only authenticated CICT Unitholders are allowed to attend the SIAS-CICT Dialogue with Unitholders. CICT Unitholders are not permitted to appoint a proxy to attend on their behalf.

3) How do I know if I have successfully registered?

You will receive a confirmation email with the venue details from SIAS at least 24 hours before the session. Registrants will be notified through email and/or call as a result of invalidation of his/her submitted proof of CICT Unitholdings.

4) I did not receive any confirmation email with instructions to access the SIAS-CICT Dialogue with Unitholders. What should I do?

CICT Unitholders are advised to check the “junk” or “spam” folders of their email in case the relevant emails are directed there instead of their “inbox”. In the event that the relevant emails are found in the “junk” or “spam” folders, CICT Unitholders are advised to select the email and click ‘Not Spam’. This action will enable CICT Unitholders to receive future emails from SIAS.

Authenticated CICT Unitholders will receive a confirmation email with the venue details at least 24 hours before the session.

CICT Unitholders who have registered by the deadline but do not receive an email response by 9 April 2023, 6 pm, may email SIAS for assistance at admin@sias.org.sg.