

SIAS-AEM-CEI Virtual Dialogue Session 2021

Frequently Asked Questions

1) Who can access the SIAS-AEM-CEI virtual dialogue session?

There will be an authentication process upon pre-registration for the SIAS-AEM-CEI virtual dialogue session. Only authenticated CEI shareholders (“CEI Shareholders”) will be granted access to attend the session.

- CEI Shareholders are required to submit an electronic copy of their latest proof of their shareholdings in CEI (“CEI Shareholdings”) for verification purposes when they RSVP, failing which, they will not be provided with the login details for the live webcast.
- CEI Shareholders who hold CEI Shareholdings through nominee accounts are required to submit an electronic copy of the latest proof of their CEI Shareholdings for verification purposes when they RSVP (for example, a letter from the nominee bank), failing which, they will not be provided with the login details for the live webcast.
- CPF Investment Scheme (CPFIS) investors who hold CEI Shares are required to submit an electronic copy of the latest proof of their CEI Shareholdings by obtaining it from the respective platforms.
 - a. CPFIS-Ordinary Account (CPFIS-OA)
You can either refer to your CPFIS statement sent by your CPF agent bank or contact them directly.
 - b. CPFIS-Special Account (CPFIS-SA)
You can view your CPF Statement by:
 - logging into [my cpf Online Services](#) > My Statement with your SingPass credentials,
 - accessing the '[CPF Tools](#)' mobile app (only available in App Store) with your SingPass credentials, or
 - visiting any [CPF Service Centres](#) personally (please bring your identity card).
- Supplementary Retirement Scheme (SRS) investors who hold CEI Shares are required to submit an electronic copy of the latest proof of their CEI Shareholdings by requesting it from the SRS operator. The three SRS operators are DBS Group Holdings Ltd, Overseas-Chinese Banking Corporation (OCBC) Ltd and United Overseas Bank (UOB) Ltd.
- A CEI shareholder who is a corporation may appoint one representative by submitting an authorisation letter (on the corporation’s letterhead) authorising its named representative to attend the live webcast on its behalf and indicate the details as required during the RSVP process. A CEI shareholder who is a corporation is also required to submit an electronic copy of the latest proof of its CEI Shareholdings for verification purposes when it RSVPs, failing which, it will not be provided with the login details for the live webcast.

By providing your contact details to us, you agree that your personal data may be collected, used and disclosed by SIAS, the Offeror, AEM, CEI and their services providers, agents and authorised representatives for the purpose of administering and facilitating the SIAS-AEM-CEI virtual dialogue session (including providing any communications in relation to the session) and other purposes in connection with the implementation and administration of the Offer, as well as for investor relations communications, and in order for SIAS, AEM, CEI and their service providers, agents and authorised representatives to comply with any applicable laws, listing rules, regulations and/or guidelines.

2) Can I register a representative to access the SIAS-AEM-CEI virtual dialogue session on my behalf?

No, only authenticated CEI Shareholders will be granted access to the SIAS-AEM-CEI virtual dialogue session. CEI Shareholders are not permitted to appoint a proxy to join the live webcast on their behalf.

3) How do I know if I have successfully registered?

You will receive a confirmation email with the login details sent by SIAS at least 24 hours before the session. Registrants will be notified through email and/or call as a result of an invalidation of his/her submitted proof of CEI Shareholdings.

4) I did not receive any confirmation email with instructions to access the SIAS-AEM-CEI virtual dialogue session. What should I do?

CEI Shareholders are advised to check the “junk” or “spam” folders of their email in case the relevant emails are directed there instead of their “inbox”. In the event where the relevant emails are found in the “junk” or “spam” folders, CEI Shareholders are advised to select the email and click ‘Not Spam’. This action will enable CEI Shareholders to receive future emails from SIAS.

CEI Shareholders who have registered by the registration deadline but do not receive an email response by 5 April 2021, 6.00 p.m. may email SIAS for assistance at admin@sias.org.sg.

Authenticated CEI Shareholders will receive a confirmation email with the login details at least 24 hours before the session. Each set of login details will only allow one person to login during the live webcast. Multiple logins using the same set of login details will not be allowed.

5) Can I share my login credentials with others? What are the consequences?

CEI Shareholders must not share the login credentials provided to them with others, as only one device is allowed per login. It is each CEI Shareholder’s responsibility to keep the login credentials provided to himself/herself.

The joint organisers reserve the right to deny or restrict access without notice of any unauthorised use of account or any other breach of security.

NOTES

The SIAS-AEM-CEI virtual dialogue session will be conducted via a live webcast. For the best viewing experience, CEI Shareholders are encouraged to join the SIAS-AEM-CEI virtual dialogue session using their desktops / laptops with a stable Wi-Fi or cellular data connection.